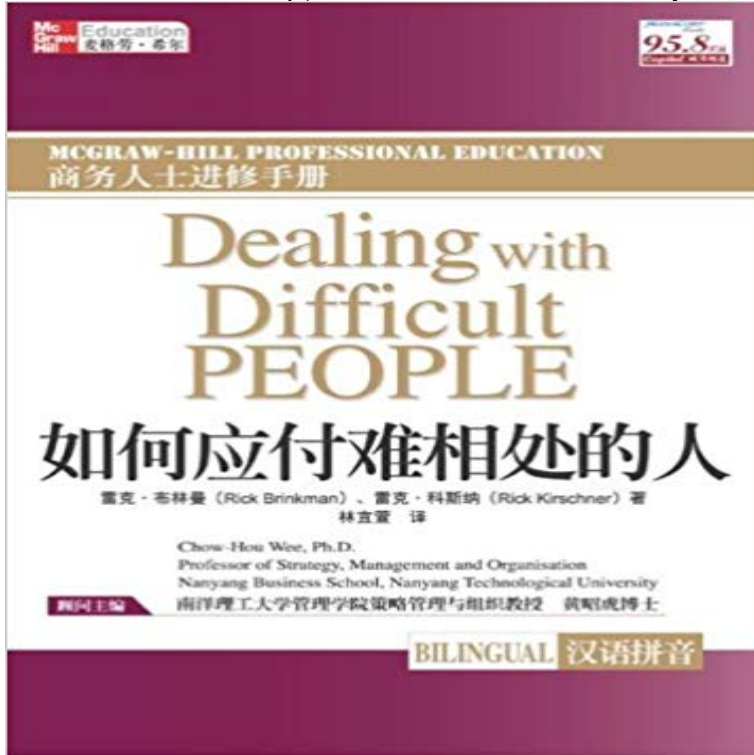


MHPE Dealing with Difficult People



24 Lessons for Bringing Out the Best in Everyone Difficult people are those who you cannot tolerate. They don't do things you expect them to do, and they sometimes do what you don't expect of them. You simply have no idea what to do with them. Written by well-known professional speakers Dr. Rick Brinkman and Dr. Rick Kirschner with more than 20 years study, this result-driven guide is to help you better understand the causes of all kinds of annoying behaviors, and overcome obstacles difficult people put into your work and life. More importantly, you will learn how to deal with these difficult people, and bring out the best in them. With the help of these effective approaches highlighted in the book, you will find both your organization and personal life grow in a much better direction.

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